

## Worcestershire's 'Early Help' Offer

- Local Authority commissioned/provided early help offer (services with \* are jointly commissioned with CCGs)

Service area	Lead Provider	Notes
0-19 Public Health Nursing	Worcestershire Health and Care Trust	The service is currently being re-focused to meet national statutory obligations and to target more support for those that need it most. It will meet the requirements of the national healthy child programme and includes school health nursing, health visiting and breast feeding services.
Emotional Health and Wellbeing Service*	Worcestershire Health and Care Trust	This is a new service and will form part of the 0-19 public health nursing service. It will also include an online service delivered by KOOOTH.
Parenting and Family Support (in place by 1 <sup>st</sup> December currently in transition)	<ul style="list-style-type: none"> <li>Barnardo's (Wyre Forest)</li> <li>Redditch and Bromsgrove District Council</li> <li>Action for Children (South Worcs)</li> </ul>	Services are being re-focused to provide evidence-based parenting support that will be predominantly focused in areas of disadvantage along with prevention services that build community capacity. They will also deliver targeted family support and support to those young people who are at risk of becoming NEET. The parenting and community capacity services will be integrated with 0-19 public health nursing and EWBB service as part of the Starting Well vision.
Targeted Family Support  Across full range of provision capacity to support approx. 2000 families over a year.	As above and Worcestershire County Council (Stronger Families/Early Intervention Family Support) & ContinU Trust (Wyre Forest)	<p>Family support workers often work closely with social care and are the main users of early help assessments/plan. Services are being re-focused and re-targeted as part of the Connecting Families approach.</p> <p>Connecting Families Approach is beginning to provide case evidence and data to illustrate what gets in the way of early help and intervention. These are system blocks and barriers which we are attempting to solve through a more thorough partnership approach</p>
Young Carers Support	YSS	YSS are commissioned to support children and young people aged 7 to 25 years who help to look after a parent, guardian or sibling within their home. This includes caring for people who have issues with drugs or alcohol or have a mental health difficulty. Key service in working with the local authority to implement Young Carers pathway.
Community Short Breaks*	<ul style="list-style-type: none"> <li>Family based residential and 1:1 support workers</li> <li>Specialist holiday playschemes (schools &amp; VCS)</li> </ul>	These services are commissioned to complement voluntary and community offer and are accessed following assessment and/or self-referral. They are provided in addition to specialist residential short breaks that are exclusively accessed after a social care assessment of need.
Positive Activities	Various district-based providers	Re-commissioned from April 2016 - March 2019 with a focus on prevention of NEET, improving emotional wellbeing and mental health and reducing anti-social behaviour

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Housing Support	Various providers	Re-design of services is taking place to prepare for funding reductions in April 2017. Current range of provision can be summarised in four bundles Bundle A - provision of support for 16-17 year olds living in specialised accommodation. Bundle B - provision of support for vulnerable 16-23 year olds, with children, living in specialised accommodation and with support needs to maintain a tenancy Bundle C - provision of support for vulnerable 18-23 year olds living in young people's accommodation and requiring support to maintain a tenancy Bundle D - provision of tenure neutral 'floating' support for vulnerable 18 – 23 year olds who need support to maintain a tenancy
Family Front Door	Worcestershire County Council	Single contact route into targeted and specialist support services for children and families covering both early help and social care thresholds. Service has been designed to focus on meeting need at the earliest stage with the community social worker role being crucial in the interface between universal, targeted and specialist services.
NEET Prevention	WCC and external teaching providers	Three main aspects to the service 1. Get ahead programme (aimed at year 11 students most at risk of becoming NEET) 2. Springboard (16-18yrs Re-Engagement Programme) 3. 2 Counties (16-18 foundation learning programme)

- **Wider early help services**

These services are provided or commissioned by others including schools and the voluntary sector. Work is in progress to develop a virtual family front door that is able to share information about these services as well as provide access to a range of information, advice and guidance. Other work that is in development included the development of a schools toolkit for emotional health and wellbeing (see attached). The Early Help Assessment is still available for wider Early Help services to use to help agencies to work together.



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